ACCESSING TELEHEALTH SERVICES

- Wahiawā Health is open for in-person visits as well as Telehealth visits.
- Telehealth appointments can be conducted over the phone or via video on a smart phone, tablet or computer equipped with a camera.
- Patients, new patients and those who do not have insurance can call 808-622-1618 and leave a message regarding the reason for the call.
- All voice mail messages will be responded to in a timely manner.
- **Current patients should provide the following information:**
  - Name, date of birth, current health provider at Wahiawa Health, reason for the call and a contact phone number including the area code.
- **New patients should provide the following information:**
  - Name, date of birth, insurance provider, reason for the call, contact number, including the area code.
- **Wahiawā Health can assist homebound patients with COVID-19 testing and translator services are available.**
  - Homebound patients needing COVID-19 testing can call Wahiawa Health at 808-622-1618 and leave a message regarding their symptoms.
  - An initial screening test will be conducted (i.e. fever, shortness of breath, etc.) in conjunction with the Queen’s Medical Center.
  - If callers qualify to screen based on symptoms but are unable to get to a test site, mobile testing may be provided.
  - Three-way calls with translators are provided.

“In the spirit of Aloha and compassion, we provide access to affordable, quality health care and wellness services to promote a healthy community.”